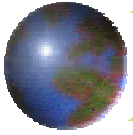


QA ✓ RA Compliance Connection, Inc.

presents



ISO 9000:2000 Training



ISO 9000:2000 In-Depth Review

A Two-Day Comprehensive Review

Is ISO 9000 for you?

ISO 9001 is a globally accepted quality management system standard. Organizations in manufacturing and service sectors are increasingly using the ISO concepts to improve operation efficiencies, the quality of their products and customer satisfaction. Formal certification is often viewed as a “Passport” to international markets.

This Course is for you if:

- You’ve been asked by some major customers to implement an ISO compliant and/or certified quality management system in order to continue to do business with them.
- You’ve been directed to learn more about ISO 9000 and its impact on the organization.
- Your organization has decided to go for ISO 9000 certification or to implement a quality management system compliant with the standard.
- You would like to understand the standard’s requirements and become an active member of the development and implementation team.
- You would like to improve your operational effectiveness and efficiency and achieve customer satisfaction.

COST

\$700 per person (5 person min)

\$495 each additional over 5

COURSE OUTLINE

Introduction

What is ISO 9000:2000

The Four Primary Standards

Reasons for Revision

Major Changes to the Standard

New ISO 9001 Requirements

Quality Management Principles

Reasons for Compliance

Key Terms, Definitions and
Concept Relationships

ISO 9001:2000 Requirements In
Depth

You’ll Learn:

- What ISO 9000:2000 is and the reasons for and benefits of the revision
- The major changes to the standard
- The Quality Management Principles upon which the revision is based
- Reasons for compliance
- In-Depth Review of the ISO 9001 Requirements