

QA ✓ RA Compliance Connection, Inc.

presents



ISO 9000 Training



ISO 9000 In-Depth Review

A Two-Day Comprehensive Review

Is ISO 9000 for you?

ISO 9000 is a globally accepted quality management standard. Organizations in manufacturing and service sectors are increasingly using the ISO concepts to improve operation efficiencies and the quality of their products and services. Formal certification is often viewed as a “Passport” to international markets.

This Course is for you if:

- You’ve been asked by some major customers to implement an ISO compliant and/or certified quality management system in order to continue to do business with them
- You’ve been directed to learn more about ISO 9000 and its impact on the organization.
- Your organization has decided to go for ISO 9000 certification or to implement a quality management system compliant with the standard.
- You would like to understand the standard’s requirements and become an active member of the development and implementation team.
- You would like to improve your operational effectiveness and efficiency.

You’ll Learn:

- What is ISO 9000 and what are its benefits
- In-Depth Review of the ISO 9001 Requirements
- The Auditor Approach
- Steps to Registration

COURSE OUTLINE

Introduction

What is ISO 9000

- History
- Scope
- Field of Application

The ISO 9000 Series

Internal Company Benefits

External Company Benefits

Key Terms and Definitions

In-Depth Requirement Review

Interrelation Between Elements

What to Expect From Auditors

Typical Auditor Questions

Steps to Registration

Helpful hints for:

- Procedure Development
- Procedure Formatting
- Process Flowcharting

COST

\$700 per person (5 person min)

\$495 each additional over 5



ISO 9000 Executive Overview

A One-Day Primer

Is ISO 9000 for you?

ISO 9000 is a globally accepted quality management standard. Organizations in manufacturing and service sectors are increasingly using the ISO concepts to improve operation efficiencies and the quality of their products and services. Formal certification is often viewed as a “Passport” to international markets.

This Course is for you if:

- You would like to gain a competitive edge
- You’ve been asked by some major customers to implement an ISO compliant and/or certified quality management system in order to continue to do business with them
- Your organization is committed to quality
- You’ve already decided ISO certification is not for you, but you still want to learn and implement the concepts/requirements to improve your operations
- You’ve been directed to find out more about ISO 9000

You’ll Learn:

- What is ISO 9000 and what are its benefits
- The 20 key elements of ISO 9001
- The steps to registration

COURSE OUTLINE

Introduction

What is ISO 9000

- History
- Scope
- Field of Application

The ISO 9000 Series

Internal Company Benefits

External Company Benefits

Key Terms and Definitions

20 Key Elements of ISO 9000

- Management
- Company-Wide Activities
- Specific Requirements

Interrelation Between Elements

Management’s Role

Steps to Registration or Implementation

COST

\$400 per person (5 person min)

\$350 each additional over 5



ISO 9000 Employee Overview

A One-Day Primer

Is ISO 9000 for you?

ISO 9000 is a globally accepted quality management standard. Organizations in manufacturing and service sectors are increasingly using the ISO concepts to improve operation efficiencies and the quality of their products and services. Formal certification is often viewed as a “Passport” to international markets.

This Course is for you if:

- You’ve been asked to learn more about ISO 9000 and its impact on the organization.
- Your organization has decided to go for ISO 9000 certification or to implement a quality management system compliant with the standard.
- You would like to understand the standard’s requirements and become an active member of the development and/or implementation team.
- You would like to improve your operational effectiveness and efficiency.

You’ll Learn:

- What is ISO 9000 and what are its benefits
- The 20 key elements of ISO 9001
- Key Terms and Definitions
- The Auditor Approach

COURSE OUTLINE

Introduction

What is ISO 9000

- History
- Scope
- Field of Application

The ISO 9000 Series

Internal Company Benefits

External Company Benefits

Key Terms and Definitions

20 Key Elements of ISO 9000

- Management
- Company-Wide Activities
- Specific Requirements

Interrelation Between Elements

What to Expect From Auditors

Typical Auditor Questions

COST

\$2000 for up to 12 persons

\$250 each additional